

You have selected the Oneplan *Pet Super/Cats/Dogs/Accident* product for a monthly premium of R\_\_\_\_\_ (BUT excluding a once off R160 initiation fee, which amount includes your first card delivery fee – NOT FOR ACCIDENT PLAN). A breakdown of the premium can be found on the policy schedule.

**FOR ALL ACCIDENT AND PET PLANS**

- Do you recall that I mentioned to you earlier in the call that cover limits, waiting periods, exclusions and limitations apply on this policy?
- Do you confirm all the information that you have disclosed is true and correct?
- Do you understand that non-disclosure of any medical conditions may result in cancellation of your cover or non-payment of claims?
- Do you understand that any claim due to negligence, misrepresentation or fraud will not be paid?
- Do you understand that any pre-existing conditions, congenital and hereditary conditions, and specifically listed conditions as per our Policy Schedule are subject to a 12-month exclusion?
- Do you understand that if we are unable to verify the identity of your pet that your policy may be voided and that no claims will be paid?
- Do you authorise ONEPLAN to debit the nominated bank account with the amounts stated?
- Were you informed that the abbreviated name "ONEPLAN" will appear on your bank statement?
- Do you understand that in the event of your risk profile changing or due to excessive claims, we reserve the right to cancel your policy?
- For more information on how we use your personal and other legal information please visit our website [www.oneplan.co.za](http://www.oneplan.co.za) under legal documentation.

**READ ONLY FOR PET PLANS**

- Do you understand that Accident and Illness claims carry an excess amount?
- Do you understand that claims are paid per event per pet and you may not claim for more than one cover per day per pet (eg: you cannot claim for Vet Visit and Routine Care on the same day).

**READ ONLY FOR ACCIDENT PLANS**

- Do you understand that Accident claims carry a 15% excess amount?
- Do you understand that claims are paid per event per pet up to the annual limit of R8000.00?
- Do you understand that should you not have reached your annual limit per event the balance will still be available until your policy's anniversary date.

Your cover will commence after the first successful premium on (insert DO date) including your once off initiation fee of R160, and your inception date will be the 1st of \_\_\_\_\_.

Please note

1. Premiums are collected in advance and not arrears.
2. Your premiums must be paid each month in order to claim and any failed or declined debit order payments will be collected through NAEDO and we may double debit your account. Please note that Oneplan will not be responsible for failed/rejected debits.

You will be notified in writing, 30 days prior to any amendments or premium increases to your Oneplan Policy. Premiums may be increased annually on a group basis and not individually. This service is rendered without the benefit of a full financial needs analysis and therefore you must read all your policy documentation, which will be made available to you via Oneplan email, website and App on approval of your policy. Please remember all documentation is available online at all time.

You have a 7-day cooling off period in which you may cancel your policy or request your policy documentation should you not have received it, after which, we will assume that you have received all information and that you have accepted the terms and conditions contained in the policy wording.

Any cancellation requests WITHIN the 7-day cooling off period, for which we have collected a premium will be refunded to you provided that no benefit has yet been paid or claimed. All cancellation requests AFTER the 7-day cooling off period are subject to a full calendar months' notice and must be submitted in writing.

Oneplan Brokers is an authorised financial services provider, FSP43627. I [name and surname] am a representative working under supervision providing intermediary services, limited to "execution of sales", and I am **not** authorised to provide advice. I am mandated to offer this product on behalf of Oneplan Brokers (Pty) Ltd. Oneplan is underwritten by Bryte Insurance Company Limited.

Should you have any complaints please refer to our complaints policy which is included in the documentation that will be emailed to you. Now we need your **explicit** confirmation as follows please?

1. Do you consent for us to refer all claims submitted to us for verification?
2. Do you confirm that you have understood the Terms and Conditions of this product?
3. Do you confirm that you have agreed to take this product with us?