

# Oneplan Health Telephonic Disclosure

Effective Date : 10 August 2018

Version: 6.3

You have selected the \_\_\_\_\_ Oneplan Product for a monthly premium of R \_\_\_\_\_ excluding a once off R150 initiation fee.

- Do you recall that I mentioned to you earlier in the call that cover limits, waiting periods, exclusions and limitations apply on this policy?
- Do you understand that Oneplan is not a medical aid?
- Do you confirm all the information that you have disclosed is true and correct?
- Do you understand that non-disclosure of any medical conditions may result in cancellation of your cover or non-payment of claims?
- Do you understand that, if you have not opted in for the excess buster, then the Hospital Risk Cover carries an excess amount?
- **ONLY READ IF CLIENT HAD PREVIOUS MEDICAL COVER:** Do you understand that if you do not provide us with proof of your previous medical cover within 30 days of today, we will have to apply the maximum penalty band as per the Medical Schemes Act regulations?
- Do you authorise ONEPLAN to debit the nominated bank account with the amounts stated?
- Were you informed that the abbreviated name "ONEPLAN" will appear on your bank statement?
- For detailed information on how your personal information is processed please refer to an electronic copy of our Privacy Policy which you may find on the [www.oneplan.co.za](http://www.oneplan.co.za) website or App.

Your cover will commence after the first successful premium collection and your DO date will be the \_\_\_\_\_  
(date selected by the client to be confirmed).

Please note

1. Premiums are collected in advance and not arrears.
2. Your premiums need to be paid each month in order to claim and any failed or declined debit order payments will be collected through NAEDO and we may double debit your account.

You will be notified in writing of any amendments to your Oneplan Policy. This service is rendered without the benefit of a full financial needs analysis and therefore you must read all your policy documentation, which will be made available to you via email, sms, our website and App on approval of your policy. Please remember all documentation is available online at all time. You have a 7-day cooling off period, from today, in which you may cancel your policy or request your policy documentation should you not have received it, after which, we will assume that you have received all information and that you have accepted the terms and conditions contained in the policy wording.

Any cancellation requests WITHIN the 7-day cooling off period, for which we have collected a premium will be refunded to you, subject to an early termination fee calculated for each day you have enjoyed cover. All cancellation requests AFTER the 7-day cooling off period are subject to a full calendar months' notice and must be submitted in writing.

Oneplan Brokers is an authorised financial services provider, FSP43627. I [name] am a representative <<<or under (supervision) exclude if DOFA more than six months (should have a Section 13 Certificate>>> of FSP 43627 and mandated to offer this product on their behalf. Oneplan is underwritten by Bryte Insurance Company Limited. (Only Agents with 6 months experience and who are on the Oneplan License may disclose that they are representatives)!

Should you have any complaints please refer to our complaints policy which is included in the documentation that will be emailed and couriered to you.

- Do you confirm that you have understood the Terms and Conditions of this product?
- Do you confirm that you have agreed to take this product with us?

Underwritten by



South Africa

Tel: 010 001 0141 Web: [www.oneplan.co.za](http://www.oneplan.co.za)  
Address: 54 Maxwell Drive, Woodmead North Office Park, Woodmead 2021

Oneplan is administered by Oneplan Underwriting Managers (PTY) Ltd an authorised financial services provider 43628. Oneplan is not a Medical Aid Scheme but a short-term insurance product underwritten by Bryte Insurance Company Limited.



---

Underwritten by



**South Africa**

**Tel:** 010 001 0141 **Web:** [www.oneplan.co.za](http://www.oneplan.co.za)

**Address:** 54 Maxwell Drive, Woodmead North Office Park, Woodmead 2021

Oneplan is administered by Oneplan Underwriting Managers (PTY) Ltd an authorised financial services provider 43628. Oneplan is not a Medical Aid Scheme but a short-term insurance product underwritten by Bryte Insurance Company Limited.

